

 L · POWER & LIGHT

# POWER CUT CHECKLIST

Most power cuts are over in a few hours. Stay calm, stay safe and stay warm.

**105** Call 105 or check online to report a power cut or find out when it will be fixed. Free, 24 hours, any network.

 FIRST 10 MINUTES

- ☐ Grab the torch – use torches, not candles
- ☐ Is it just us? Check neighbours or the street lights
- ☐ Check the trip switch in the fuse box is ON (H1)
- ☐ Call 105 to report it
- ☐ Switch off anything that shouldn't come back on by itself – cooker, iron, heaters
- ☐ Leave one light switched on so you know when power is back

 IF IT GOES ON

- ☐ Struggling? Switch to your bad-day options (P1)
- ☐ Camping stoves and barbecues: outdoors only
- ☐ Listen to local radio for updates
- ☐ Lock up before dark and keep a torch by the door
- ☐ Check medicines that need the fridge – ask a pharmacist if unsure

 NEXT FEW HOURS

- ☐ Keep the fridge and freezer shut (F1)
- ☐ Unplug TVs, computers and chargers to protect them from surges
- ☐ Heating off? Most gas boilers need power to run (H3)
- ☐ Wrap up warm and close windows and doors
- ☐ Save phone battery – low power mode, use a power bank (L2)
- ☐ Check on older or vulnerable neighbours
- ☐ Priority Services Register? Use the number they gave you

 WHEN POWER COMES BACK

- ☐ Switch appliances back on one at a time
- ☐ Check the fridge and freezer food (F1)
- ☐ Recharge torches, power banks and radios (L2)
- ☐ Reset clocks, timers and the boiler
- ☐ Restock anything you used



**Fallen power lines:** always treat them as live. Stay well away, keep others back, and call 105 – or 999 if anyone is in danger.

