

FLOOD PREP

The three official flood warnings, and what to do at each one.

Flood alert

Flooding is possible. Be prepared.

- Check the forecast and river levels
- Pack the grab bag (P8)
- Move the car to higher ground

Flood warning

Flooding is expected. Act now.

- Move family, pets and valuables upstairs
- Put flood barriers and air brick covers on
- Turn off gas, electricity and water if safe (H1)

Severe flood warning

Danger to life.

- Call 999 if anyone is in immediate danger
- Leave if the emergency services tell you to
- Don't go back for vehicles or belongings

 **Never walk, cycle or drive through flood water.** Just 15cm of fast-flowing water can knock an adult off their feet, and 30cm can float a car. Flood water can also hide open drains and debris.

BEFORE - DO IT NOW

- ☐ Sign up for free flood warnings (Floodline 0345 988 1188)
- ☐ Check your flood risk (P3)
- ☐ Know how to turn off supplies (H1)
- ☐ Photograph rooms and valuables for insurance
- ☐ Keep important papers upstairs or in a waterproof bag
- ☐ Buy flood barriers or air brick covers if you're at risk

AFTER THE WATER GOES DOWN

- ☐ Don't switch electrics back on until an electrician has checked them
- ☐ Wear gloves and wellies – flood water can contain sewage
- ☐ Throw away any food that flood water has touched
- ☐ Follow any boil-water notice from your water supplier
- ☐ Photograph the damage before you clean up
- ☐ Call your insurer as soon as you can

WHAT WE MOVE UPSTAIRS FIRST

