

TURNING OFF SUPPLIES

Know where the water, gas and electricity shut-offs are before you need them.

Water

Stopcock

Ours is:

Usually under the kitchen sink. Also check the utility room, bathroom, garage or under the stairs.

1. Turn the stopcock **clockwise** to close it.
2. It can take a few minutes for the water to stop.
3. Open the cold kitchen tap to drain the pipes if there's a leak.

 Never force it. If it won't turn, call a plumber. Test it twice a year (P9).

Gas

Emergency control valve

Ours is:

Next to the gas meter – often under the stairs, in a cupboard or in a box outside.

1. Find the lever on the pipe by the gas meter.
2. Turn it a **quarter turn** so the handle is **across** the pipe.
3. Call **0800 111 999**.

 Don't turn it back on yourself. Wait until the gas emergency engineer says it's safe.

Electricity

Main switch

Ours is:

Often near the front door, under the stairs or in the garage.

1. Open the consumer unit (fuse box).
2. Switch the **main switch** to **OFF**.
3. Use a torch, not candles.

 Never touch it with wet hands or if you're standing in water. If water has reached it, stay away and call 105.

If you smell gas

1. Turn off the gas at the meter, if you can do it safely.
2. Open doors and windows.
3. Don't use electrical switches, doorbells or anything that could spark. No flames.
4. Go outside and call **0800 111 999** (free, 24 hours).

If the CO alarm goes off

1. Open doors and windows.
2. Turn off gas appliances – boiler, cooker, fire – if you can.
3. Get everyone outside into fresh air.
4. Call **0800 111 999**. Headache, dizziness or sickness? Call 111, or 999 if severe.

WHO TO CALL

Problem	Number
Burst pipe or no water – our water supplier	
Gas leak or carbon monoxide	0800 111 999
Power cut or damaged power lines	105

Show everyone. Every adult and older child should know where all three are and how to use them. Label each one with a luggage tag.

