SHELF RELIANCE / EMERGENCY CONTACTS

Italy

A4 - one page - print single-sided - keep somewhere easy to find

Police, ambulance or fire

112

Give your location, explain what happened and follow the operator's instructions. [1]

112 is the European emergency number. Where a unified response centre is not yet active, it reaches the Carabinieri. For medical emergencies call 118; fire 115; police 113.

DIRECT EMERGENCY SERVICES

Ambulance

118

Direct emergency contact. Use only when urgent assistance is needed. [2]

Police

113

Direct emergency contact. Use only when urgent assistance is needed. [2]

Fire

115

Direct emergency contact. Use only when urgent assistance is needed. [2]

MEDICAL ADVICE & POISON INFORMATION

Participating regions and health areas

Non-urgent medical assistance

116 117

Only available in participating regions and local health areas. Check current coverage in the linked official guidance. [3]

NON-EMERGENCY POLICE & ASSISTANCE

Non-emergency help while travelling

For non-urgent police matters, contact a local station. Official travel guidance lists assistance routes for crime victims and other incidents. [4]

POWER, GAS & WATER

E-Distribuzione network area

Electricity faults

803 500

For faults or dangers on the E-Distribuzione network; other distributors have their own numbers. [5]

OTHER HELP & SUPPORT

Roadside assistance

803 116

Automobile Club d'Italia (ACI). Assistance may involve charges. [6]

MY LOCAL CONTACTS

Doctor / clinic: _____ Utility / water: _____

My embassy / consulate in this destination (add before travel):

Short codes and freephone numbers may not work from foreign SIMs. For local services, check your provider or the official sources below.

[1] European Commission - digital-strategy.ec.europa.eu
[2] Italian Civil Protection Department - emergenze.protezionecivile.gov.it
[3] Italian Ministry of Health - salute.gov.it
[4] GOV.UK travel advice - gov.uk
[5] E-Distribuzione - e-distribuzione.it
[6] Italian National Tourist Board - italia.it