France

A4 - one page - print single-sided - keep somewhere easy to find

Police, ambulance or fire

112

Give your location, explain what happened and follow the operator's instructions. [1]

DIRECT EMERGENCY SERVICES

Urgent medical help (SAMU)

15

For a medical emergency. [1]

Police or gendarmerie

17

For urgent police assistance. [1]

Fire and rescue

18

For fires, accidents and rescue. [1]

MEDICAL ADVICE & POISON INFORMATION

Out-of-hours doctor

116 117

Contact a doctor on duty where this service is available. Local arrangements vary. [2]

NON-EMERGENCY POLICE & ASSISTANCE

Non-emergency help while travelling

For non-urgent police matters, contact a local station. Official travel guidance lists assistance routes for crime victims and other incidents. [3]

POWER, GAS & WATER

GRDF network area

Gas emergency

0800 47 33 33

GRDF gas safety line. Call from a safe location away from a suspected leak. [4]

Enedis network area

Electricity faults: local number

Enedis uses 09 72 67 50 followed by your two-digit department number. Find the complete local number before calling. [5]

OTHER HELP & SUPPORT

Accessible emergency help: 114

Use the 114 website, app or SMS if you are deaf, hard of hearing, deafblind or have difficulty speaking. [6]

MY LOCAL CONTACTS

Doctor / clinic: _____ Utility / water: _____

My embassy / consulate in this destination (add before travel):

Short codes and freephone numbers may not work from foreign SIMs. For local services, check your provider or the official sources below.

[1] Service Public - service-public.gouv.fr
[2] Gendarmerie nationale - gendarmerie.interieur.gouv.fr
[3] GOV.UK travel advice - gov.uk
[4] GRDF - cegibat.grdf.fr
[5] Enedis - enedis.fr
[6] Urgence 114 - urgence114.fr