# Bulgaria

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**Police, ambulance or fire**

## 112

Give your location, explain what happened and follow the operator's instructions. [1]

### MEDICAL ADVICE & POISON INFORMATION

**Poison information**

**+359 2 9154 233**

National Toxicology Center at Pirogov Hospital. For suspected poisoning. [2]

**Local doctors and medical care**

For non-emergency care, contact a local doctor or clinic. Check official healthcare guidance for treatment and access arrangements. [3]

### NON-EMERGENCY POLICE & ASSISTANCE

**Non-emergency help while travelling**

For non-urgent police matters, contact a local station. Official travel guidance lists assistance routes for crime victims and other incidents. [4]

### POWER, GAS & WATER

**Southern Bulgaria: ER Yug network**

**Electricity faults**

**0700 1 0007**

Report faults on the Electricity Distribution South network. Other regions have different operators. [5]

**Northern Bulgaria: ERP Sever network**

**Electricity faults in the north**

Find outage information and fault reporting for the Electricity Distribution North network. [6]

### MY LOCAL CONTACTS

Doctor / clinic: _____ Utility / water: _____

My embassy / consulate in this destination (add before travel):

Short codes and freephone numbers may not work from foreign SIMs. For local services, check your provider or the official sources below.

[1] European Commission - digital-strategy.ec.europa.eu
[2] Ministry of Environment and Water - moew.government.bg
[3] GOV.UK travel advice - gov.uk
[4] GOV.UK travel advice - gov.uk
[5] Electricity Distribution South - elyug.bg
[6] Electricity Distribution North - erpsever.bg